

## **Privacy Policy**

Effective Date 6 September 2024

MedRem ("the Site") is owned and operated by Serpents Choice Pty Ltd. Contact Serpents Choice Pty Ltd at:

[info@medrem.com.au](mailto:info@medrem.com.au)

### **Purpose**

The purpose of this privacy policy (this "Privacy Policy") is to inform users of our Site of the following:

1. The personal data we will collect;
2. Use of collected data;
3. Who has access to the data collected;
4. The rights of Site users; and
5. The Site's cookie policy.

This Privacy Policy applies in addition to the Terms and Conditions of our Site.

### **Consent**

By using our Site users agree that they consent to:

1. The conditions set out in this Privacy Policy; and
2. The collection, use and retention of the data listed in the Privacy Policy.

### **How We Use Personal Data**

Data collected on our Site will only be used for the purposes specified in this Privacy Policy or indicated on the relevant pages of our Site. We will not use your data beyond what we disclose in this Privacy Policy.

### **Who We Share Personal Data With**

#### **Employees**

We may disclose user data to any member of our organisation who reasonably needs access to user data to achieve the purposes set out in this Privacy Policy.

#### **Other Disclosures**

We will not sell or share your data with other third parties, except in the following cases:

1. If the law requires it;

2. If it is required for any legal proceeding;
3. To prove or protect our legal rights; and
4. To buyers or potential buyers of this company in the event that we seek to sell the company.

If you follow hyperlinks from our Site to another Site, please note that we are not responsible for and have no control over their privacy policies and practices.

### **How Long We Store Personal Data**

User data will be stored until the purpose the data was collected for has been achieved.

You will be notified if your data is kept for a longer period than this.

### **How We Protect Your Personal Data**

Data encryption is used to ensure all personal data is safe and secure.

While we take all reasonable precautions to ensure that user data is secure and that users are protected, there always remains the risk of harm. The internet as a whole can be insecure at times and therefore we are unable to guarantee the security of the user beyond what is reasonably practical.

### **Children**

We do not knowingly collect or use personal data from children aged under 16 years. If we learn we have collected personal data from a child aged under 16 years, the personal data will be deleted as soon as possible. If a child aged under 16 years has provided us with personal data their parent or guardian may contact our privacy officer.

### **How To Access, Modify, Delete, or Challenge the Data Collected**

If you would like to know if we have collected your personal data, how we have used your personal data, if we have disclosed your personal data and to who we disclosed your personal data, or if you would like your personal data to be deleted or modified in any way, please contact our privacy officer.

Email: [info@medrem.com.au](mailto:info@medrem.com.au)

### **Cookies**

We do not use cookies on our Site.